

# Digital Quality Measures and Patient Outcomes

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# Patient Outcomes and (Digital) Quality Measurement

EDM Forum  
EDM Forum Community

eGEMs (Generating Evidence & Methods to  
improve patient outcomes)

Publish

4-20-2017

## Measuring Preventable Outcomes: Global Cardiovascular Risk (GCVR)

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“This pilot successfully demonstrated that a predicted outcome measure is feasible using electronic patient data. However, new specification standards are required before this approach is fully scalable to the level of a national quality reporting program.”

“Measuring the quality of asthma care has been limited by a lack of reliable clinical data to assess the quality of patient-centered asthma care and track patient-specific outcomes... The movement toward patient-centered and patient-reported outcomes argues for the implementation of a new approach to promoting high quality asthma care.”



### HHS Public Access

Author manuscript

*J Allergy Clin Immunol Pract.* Author manuscript; available in PMC 2020 July 01.

Published in final edited form as:

*J Allergy Clin Immunol Pract.* 2019 ; 7(6): 1771–1777. doi:10.1016/j.jaip.2019.02.016.

### Is It Time for a Patient-Centered Quality Measure of Asthma Control?

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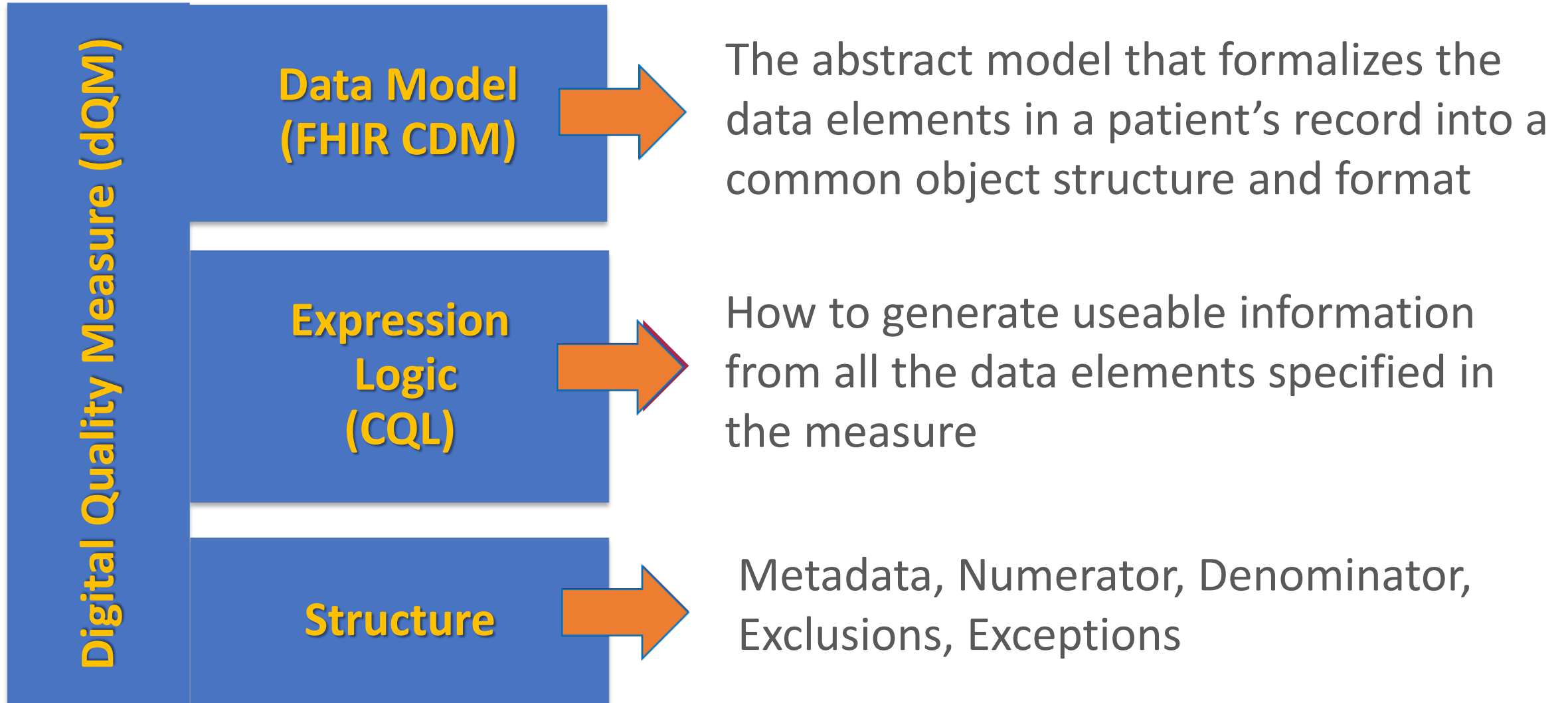
<sup>b</sup>National Committee for Quality Assurance, Washington, DC

# What are Digital Quality Measures?

```
define "Numerator 2":
  exists "Follow Up Care on or 30 Days after First Positive Screen"
    or "Has Positive Brief Screen Same Day as Negative Full Length Screen"

define "Follow Up Care on or 30 Days after First Positive Screen":
  ( ( "First Positive Adolescent Depression Screen between January 1 and December 1"
    union "First Positive Adult Depression Screen between January 1 and December 1" ) Screening
  return ( Tuple {
    hasFollowUpVisit: exists ( Status."Finished Encounter" ( [Encounter: "Follow Up Visit"] ) ) FollowUpVisit
      where Encounters."Encounter Has Diagnosis" ( FollowUpVisit, [Condition: "Depression or Other Behavioral Health Condit
        and date from start of FHIRBase."Normalize Interval" ( FollowUpVisit.period ) 30 days or less on or after date from
    hasDepressionCaseManagementEncounterWithDx: exists ( ( Status."Finished Encounter" ( [Encounter: "Depression Case Manag
      where date from start of FHIRBase."Normalize Interval" ( dcmEnc.period ) 30 days or less on or after date from start
      where Encounters."Encounter Has Diagnosis" ( CaseManagementEncounterWithDx, [Condition: "Depression or Other Behavior
    hasDepressionCaseManagementEncounterWithSymptom: exists ( ( Status."Finished Encounter" ( [Encounter: "Depression Case
      where date from start of FHIRBase."Normalize Interval" ( dcmEnc.period ) 30 days or less on or after date from start
      where exists [Observation: "Symptoms of depression (finding)"] DepressionSymptoms
        where date from start of FHIRBase."Normalize Interval" ( DepressionSymptoms.effective ) ~ date from start of FHIRBa
    hasBehavioralHealthEncounter: exists ( ( Status."Finished Encounter" ( [Encounter: "Behavioral Health Encounter"] ) ) B
      where date from start of FHIRBase."Normalize Interval" ( BHEnc.period ) 30 days or less on or after date from start
  )
  or ( exists ( Status."Active Condition" ( [Condition: "Exercise counseling"] ) ) ExerciseDiagnosis
      where date from start of FHIRBase."Prevalence Period" ( ExerciseDiagnosis ) 30 days or less on or after date from
  ),
  hasAntidepressantMedication: exists ( Status."Dispensed Medication" ( [MedicationDispense: "Antidepressant Medications"
    where date from ADMeds.whenHandedOver 30 days or less on or after date from start of FHIRBase."Normalize Interval" (
  } ) FollowUpCare
  return if AnyTrue({ FollowUpCare.hasFollowUpVisit, FollowUpCare.hasDepressionCaseManagementEncounterWithDx, FollowUpCar
    else null ) screeningWithFollowUpCare
  where screeningWithFollowUpCare is not null
```

# Anatomy of a Digital Quality Measure (dQM)





# NCQA has developed person-centered outcome measures designed to assess care that matters

- For individuals with complex care needs, care should align with what matters to them, their health outcome goals
- Measurement can be used to drive care that matters and encourage clinicians to deliver care aligned with health outcome goals
- For quality measures, health outcome goals must be measured and tracked in a standardized way



# Person-Centered Outcomes Approach

*Measuring what individuals say matters most to them*



# Goal Attainment Scaling

*Example: 82-year-old person with mobility problem, depression, history of arthritis and heart failure*

**Goal:** Walk her dog outside once a week

Worse (-2)	Current State (-1)	Realistic Goal (0)	Stretch Goal (+1)	Super Stretch Goal (+2)
Unable to let the dog outside.	Does not go outside or walk her dog	Walk her dog outside once a week	Walk her dog outside twice a week	Walk her dog outside three times a week

**What could be worse**

**Current State**

**Where they want to be**



NATIONAL ACADEMY of MEDICINE

## An Equity Agenda for the Field of Health Care Quality Improvement

By Margaret O'Kane, Shantanu Agrawal, Leah Binder, Victor Dzau, Tejal K. Gandhi, Rachel Harrington, Kedar Mate, Paul McGann, David Meyers, Paul Rosen, Michelle Schreiber, and Dan Schummers

September 15, 2021

Despite decades of accumulating evidence and policy recommendations, deep racial and other inequities remain in health care and outcomes in the United States. The existing health care quality infrastructure has not adequately addressed this issue, even though equity has been identified as one of the core domains of quality.

The digital  
quality agenda  
can also help  
improve  
health equity



# Questions



## *Digital Measurement Standards*



### **Fast Healthcare Interoperability Resources (FHIR)**

- HL7 standard
- Enables automated data exchange through APIs



### **Clinical Quality Language**

- HL7 standard
- Human readable