

## Program Reports Guide

The Program Reports Guide includes examples of the current program reports available to Advanced Members entering program-level data into the PCQC Registry.

Currently, there are a total of 12 program reports (3 each for hospital, office/clinic, long term care, and home settings). They are in the following domains:

- **Measure Scorecard** – A full view of all metrics regarding encounters, staffing, and provider workload for your program
- **Measure Details** – Metrics regarding encounters, staffing, and provider workload that can be benchmarked against others who have completed the annual program survey, either in aggregate or by peer groups.
- **Clinical Summary** – Provides breakdowns of initial consults for your program by various categories.

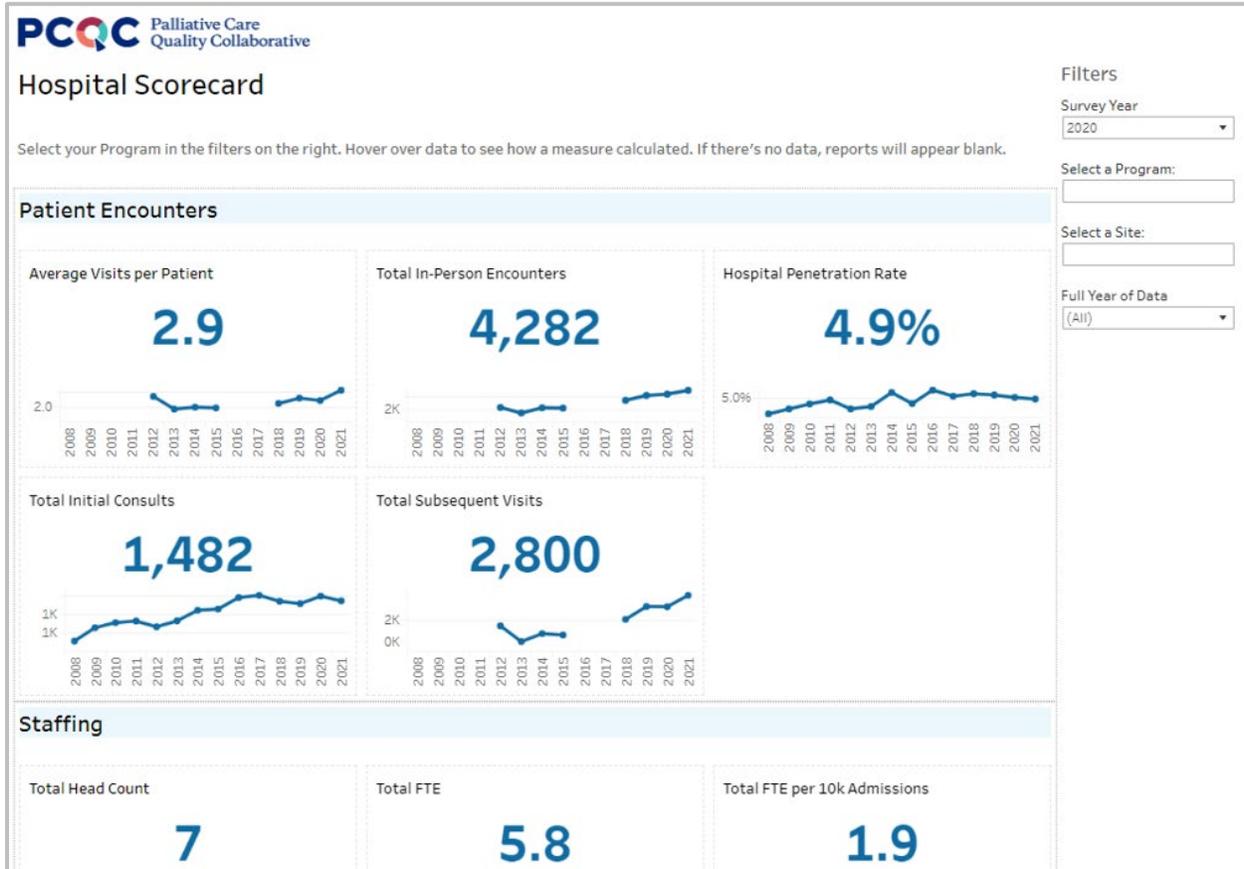
# Navigating to Reports

The screenshot shows the PCQC Palliative Care Quality Collaborative web interface. The header includes the PCQC logo and the text 'Palliative Care Quality Collaborative'. A user profile icon is in the top right. The left sidebar contains navigation icons: Home, Data Entry, Program Reports (highlighted with a red box), and Invite Colleague. The main content area is titled 'Program Profile for Demo Program 1' and includes a dropdown menu for selecting a program. Below this is a 'Program Details' section with a grid of report links: Hospital Reports, Office/Clinic Reports, Long Term Care Reports, and Home Reports. Each report type has links for 'Measure Scorecard', 'Measure Details', and 'Clinical Summary'. At the bottom, there is an 'Administrative Home' section with details like 'Age Groups Served', 'Administrative Home Name', and 'Administrative Home Medicare Provider ID'.

- Once logged into the PCQC Registry, click on the 'Program Reports' icon on the left side menu.
- Select the report you would like to view.

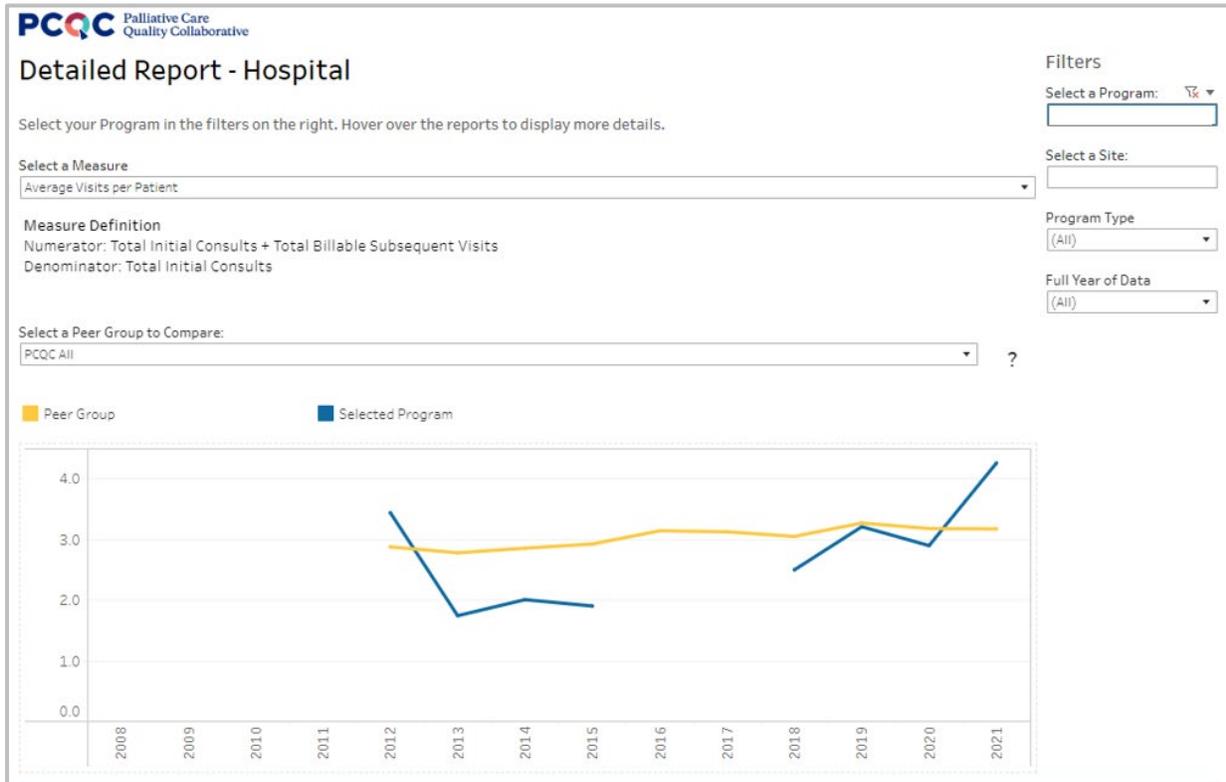
# Measure Scorecard Report

The Measure Scorecard shows the user all metrics for their program on one page. You can use the filters on the right side of the screen to choose a survey year, specific site (if your program has more than one), or whether to only include years where a full year of data was reported.

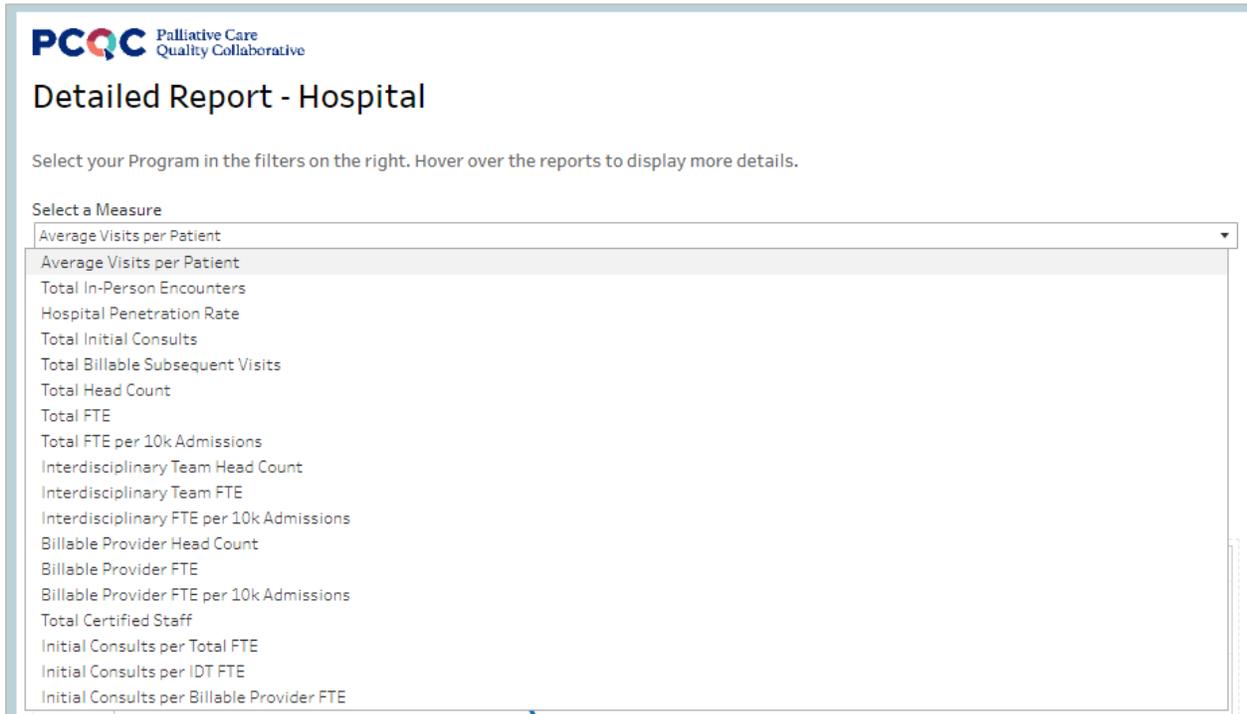


# Measure Details Report

On the Measure Details report, you can benchmark your program against the rest of the PCQC or a specific peer group. You can use the filters on the right side of the screen to choose a specific site (if your program has more than one), the program type (pediatric vs. adult/mixed), and whether to only include surveys where a full year of data was reported.

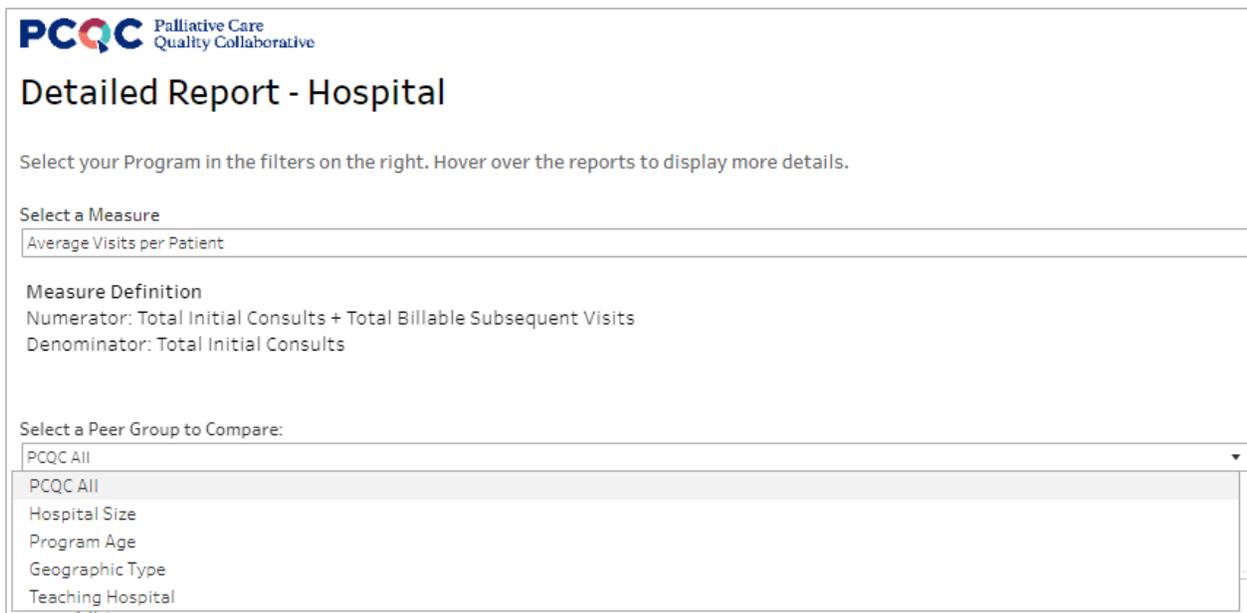


The specific measure can be changed by clicking the dropdown menu under “Select a Measure” and selecting from the options given.



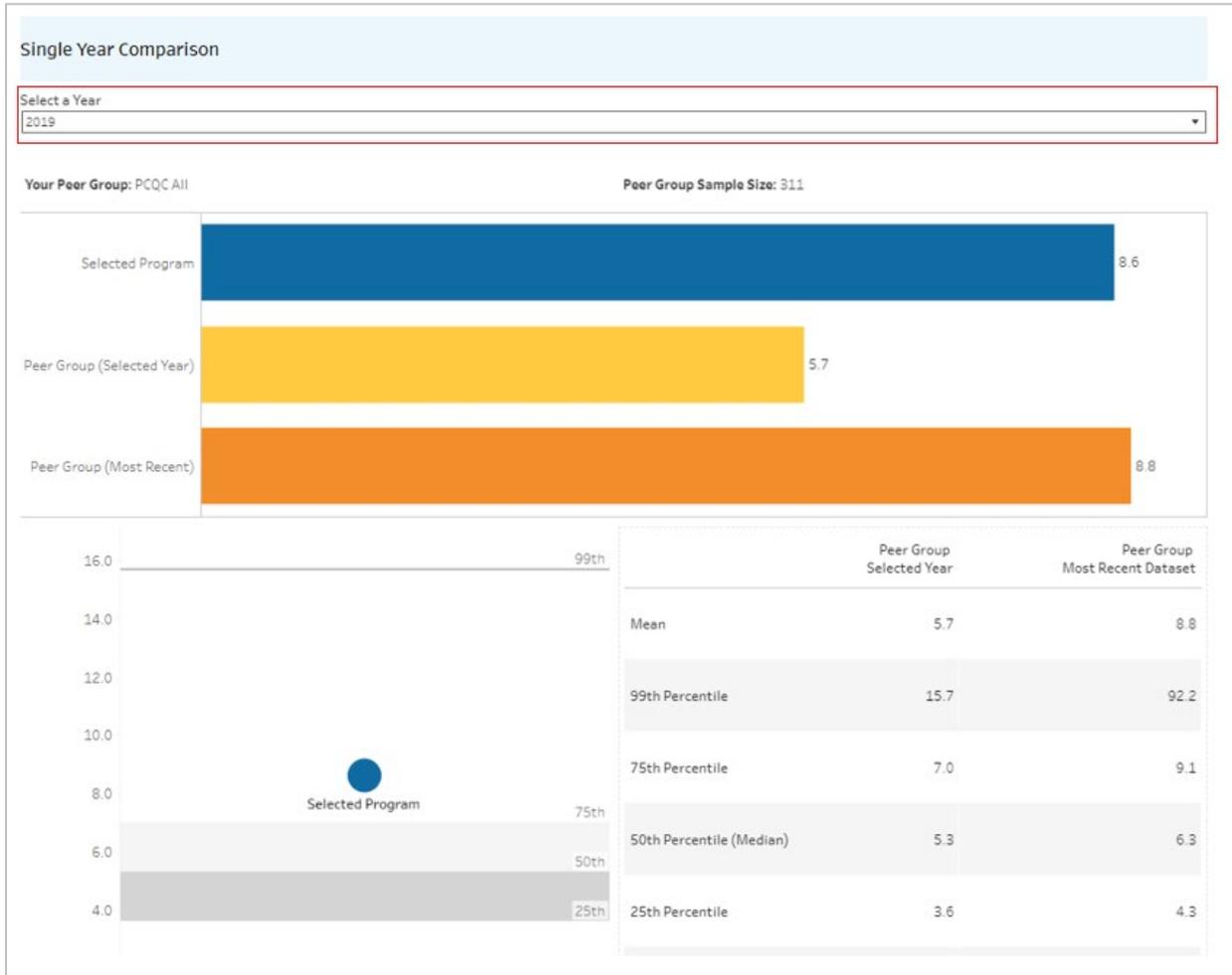
The screenshot shows the PCQC Palliative Care Quality Collaborative logo at the top left. Below it is the title "Detailed Report - Hospital". A instruction reads: "Select your Program in the filters on the right. Hover over the reports to display more details." Below this is a dropdown menu labeled "Select a Measure" with "Average Visits per Patient" selected. The dropdown is open, showing a list of 18 measures: Average Visits per Patient, Total In-Person Encounters, Hospital Penetration Rate, Total Initial Consults, Total Billable Subsequent Visits, Total Head Count, Total FTE, Total FTE per 10k Admissions, Interdisciplinary Team Head Count, Interdisciplinary Team FTE, Interdisciplinary FTE per 10k Admissions, Billable Provider Head Count, Billable Provider FTE, Billable Provider FTE per 10k Admissions, Total Certified Staff, Initial Consults per Total FTE, Initial Consults per IDT FTE, and Initial Consults per Billable Provider FTE.

The peer group can be changed by clicking the dropdown menu under “Select a Peer Group to Compare” and selecting from the options given.



The screenshot shows the PCQC Palliative Care Quality Collaborative logo at the top left. Below it is the title "Detailed Report - Hospital". A instruction reads: "Select your Program in the filters on the right. Hover over the reports to display more details." Below this is a dropdown menu labeled "Select a Measure" with "Average Visits per Patient" selected. Below the measure selection is a section titled "Measure Definition" with the text: "Numerator: Total Initial Consults + Total Billable Subsequent Visits" and "Denominator: Total Initial Consults". Below this is another dropdown menu labeled "Select a Peer Group to Compare:" with "PCQC All" selected. The dropdown is open, showing a list of 5 peer groups: PCQC All, Hospital Size, Program Age, Geographic Type, and Teaching Hospital.

On this report, you can also run a single-year comparison to view your program’s measure adherence as compared to your selected peer group for a selected year, and the most recent year. Below this chart is a table and accompanying graph which shows the mean, median, and percentile breakdown for your selected measure, peer group, and year. The graph additionally shows your program/site’s position among the percentiles.



# Clinical Summary Report

The Clinical Summary shows the user breakdowns of initial consults for their program by various clinical and demographic categories. You can use the filters on the right side of the screen to choose a survey year, specific site (if your program has more than one), or whether to only include years where a full year of data was reported.

